



January 19, 2005

VIA FACSIMILE

Mail Stop AMENDMENT
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

EUS/J/P/05-3009

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Date: January 19, 2005Name: Jacqueline WilsonSignature: 

Re: Patent Application for:
"System and Method for Managing a Plurality of Calls"
Serial No. 09/829,059
Attorney Docket No. P14682-US1

Dear Sir or Madam:

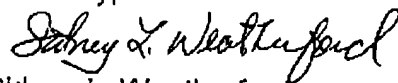
Enclosed for filing please find the following items relating to the above-identified application:

- (1) Transmittal Letter (1 page)
- (2) Response under 37 C.F.R §1.111 (9 pages)
- (3) Replacement Abstract (1 page)

There is an additional fee for this filing. The commissioner is hereby authorized to charge payment of any additional filing fees required associated with this communication or credit any overpayment to Deposit Account No. 50-1379.

If you have any questions or comments concerning this matter, please feel free to contact the undersigned at 972-583-8656.

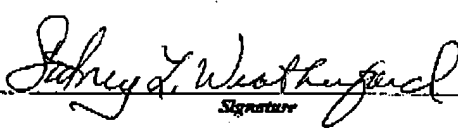
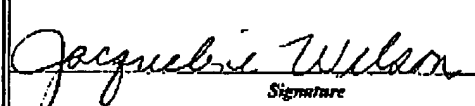
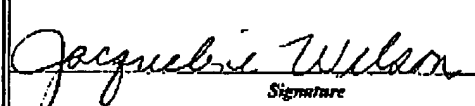
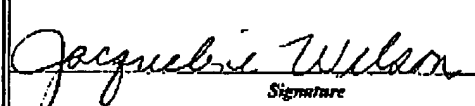
Sincerely,


Sidney L. Weatherford
Intellectual Property Counsel

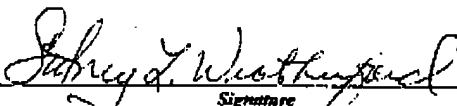
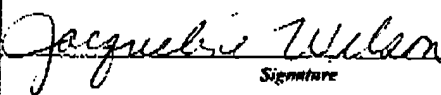
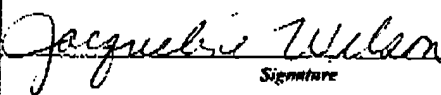
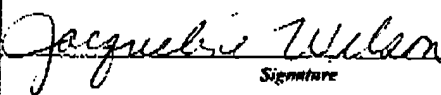
SLW/jw

Ericsson Inc.
6300 Legacy Drive



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|--|-------------------------------------|----------------------------------|--|---------------------------------|---------------------------------|--|--|--|--|--|--|---------------------------|--|
| AMENDMENT TRANSMITTAL LETTER (Large Entity) | | | | Docket No. P14682-US1 | | | | | | | | | |
| Applicant(s): Eduardo T. Sanchez, et al. | | | | | | | | | | | | | |
| Application No. 09/829,059 | Filing Date April 9, 2001 | Examiner Kwang Bin Yao | Customer No. 27045 | Group Art Unit 2667 | Confirmation No. 8341 | | | | | | | | |
| Invention: System and Method for Managing a Plurality of Calls | | | | | | | | | | | | | |
| COMMISSIONER FOR PATENTS: | | | | | | | | | | | | | |
| Transmitted herewith is an amendment in the above-identified application. | | | | | | | | | | | | | |
| The fee has been calculated and is transmitted as shown below. | | | | | | | | | | | | | |
| CLAIMS AS AMENDED | | | | | | | | | | | | | |
| | CLAIMS REMAINING AFTER AMENDMENT | HIGHEST # PREV. PAID FOR | NUMBER EXTRA CLAIMS PRESENT | RATE | ADDITIONAL FEE | | | | | | | | |
| TOTAL CLAIMS | 22 - | 20 = | 2 x | 50.00 | \$100.00 | | | | | | | | |
| INDEP. CLAIMS | 3 - | 3 = | 0 x | \$200.0 | \$0.00 | | | | | | | | |
| Multiple Dependent Claims (check if applicable) <input type="checkbox"/> | | | | | | | | | | | | | |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | \$100.00 | | | | | | | | |
| <input type="checkbox"/> No additional fee is required for amendment. <input checked="" type="checkbox"/> Please charge Deposit Account No. 50-1379 in the amount of \$100.00 <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 50-1379 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. | | | | | | | | | | | | | |
|  _____ Signature Sidney L. Weatherford Reg No. 45,602 Ericsson Inc. 6300 Legacy Drive, M/S EVR 1-C-11 Plano, TX 75024 | | | Dated: January 19, 2005 | | | | | | | | | | |
| cc: | | | <table border="1" style="width: 100%; border-collapse: collapse;"><tr><td colspan="2" style="text-align: center;">Certificate of Mailing or Transmission</td></tr><tr><td colspan="2" style="text-align: center;"><small>I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express Mail in an envelope addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, or being otherwise transmitted to the USPTO, on the date indicated below.</small></td></tr><tr><td colspan="2" style="text-align: center;"> _____ Signature Jacqueline Wilson 01/19/2005</td></tr><tr><td colspan="2" style="text-align: center;">Depositor's Name and Date</td></tr></table> | | | Certificate of Mailing or Transmission | | <small>I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express Mail in an envelope addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, or being otherwise transmitted to the USPTO, on the date indicated below.</small> | |  _____ Signature Jacqueline Wilson 01/19/2005 | | Depositor's Name and Date | |
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|  _____ Signature Jacqueline Wilson 01/19/2005 | | | | | | | | | | | | | |
| Depositor's Name and Date | | | | | | | | | | | | | |

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|--|-------------------------------------|----------------------------------|--|-------------------------------|---------------------------------|-----------------|---------------------------------------|--|--|--|--|-------------------|---------------------------|--|
| AMENDMENT TRANSMITTAL LETTER (Large Entity) | | | | | Docket No. P14682-US1 | | | | | | | | | |
| Applicant(s): Eduardo T. Sanchez, et al. | | | | | | | | | | | | | | |
| Application No. 09/829,059 | Filing Date April 9, 2001 | Examiner Kwang Bin Yao | Customer No. 27045 | Group Art Unit 2667 | Confirmation No. 8341 | | | | | | | | | |
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| <u>COMMISSIONER FOR PATENTS:</u> | | | | | | | | | | | | | | |
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| Multiple Dependent Claims (check if applicable) <input type="checkbox"/> | | | | | | | | | | | | | | |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | | \$100.00 | | | | | | | | |
| <input type="checkbox"/> No additional fee is required for amendment. <input checked="" type="checkbox"/> Please charge Deposit Account No. 50-1379 in the amount of \$100.00 <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 50-1379 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. | | | | | | | | | | | | | | |
|  _____ Signature | | | Dated: January 19, 2005 | | | | | | | | | | | |
| Sidney L. Weatherford Reg No. 45,602 Ericsson Inc. 6300 Legacy Drive, M/S EVR 1-C-11 Plano, TX 75024 | | | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2" style="text-align: center;">Certificate of Mailing or Transmittal</td> </tr> <tr> <td colspan="2"> <small>I hereby certify that this correspondence is being deposited with the United States Patent Service with sufficient postage for First class or Express Mail in an envelope addressed to Commissioner for Patents, P. O. Box 1438, Alexandria, VA 22311-1438, or being facsimile transmitted to the USPTO, on the date indicated below.</small> </td> </tr> <tr> <td style="text-align: center;">  _____ Signature </td> <td style="text-align: center;"> 01/19/2005 </td> </tr> <tr> <td colspan="2" style="text-align: center;">Depositor's Name and Date</td> </tr> </table> | | | | Certificate of Mailing or Transmittal | | <small>I hereby certify that this correspondence is being deposited with the United States Patent Service with sufficient postage for First class or Express Mail in an envelope addressed to Commissioner for Patents, P. O. Box 1438, Alexandria, VA 22311-1438, or being facsimile transmitted to the USPTO, on the date indicated below.</small> | |  _____ Signature | 01/19/2005 | Depositor's Name and Date | |
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|  _____ Signature | 01/19/2005 | | | | | | | | | | | | | |
| Depositor's Name and Date | | | | | | | | | | | | | | |
| cc: | | | | | | | | | | | | | | |

P11LARGEREV07

Appl. No. 09/829,059
Amdt. Dated January 19, 2005
Reply to Office action of October 21, 2004
Attorney Docket No. P14682-US1
EUS/J/P/05-30d9

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|---------------------|-----------------------------------|---|------------------|---------------|
| Applicant: | Eduardo T. Sanchez, <i>et al.</i> | § | Group Art Unit: | 2667 |
| | | § | | |
| Serial No: | 09/829,059 | § | Examiner: | Kwang Bln Yao |
| | | § | | |
| Filed: | April 9, 2001 | § | Confirmation No: | 8341 |
| | | § | | |
| Attorney Docket No: | P14682-US1 | | | |
| Customer No.: | 27045 | | | |

For: System and Method for Managing a Plurality of Calls

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Date: January 19, 2005

Name: Jacqueline Wilson

Signature



Dear Examiner:

REPLY UNDER 37 C.F.R §1.111

In response to the Office action of October 21, 2004, the Applicant [the Applicants (or collectively "the Applicant")] submits the following amendments and remarks.

The Specification has been amended and begins on page 2 of this paper.

Please cancel Claims 1-6, 8 and 13 without prejudice.

Claims 7, 9 and 18 have been amended and the Listing of Claims begins on page 3 of this paper.

Remarks/Arguments begin on page 8 of this paper.